

Communication with the Tester

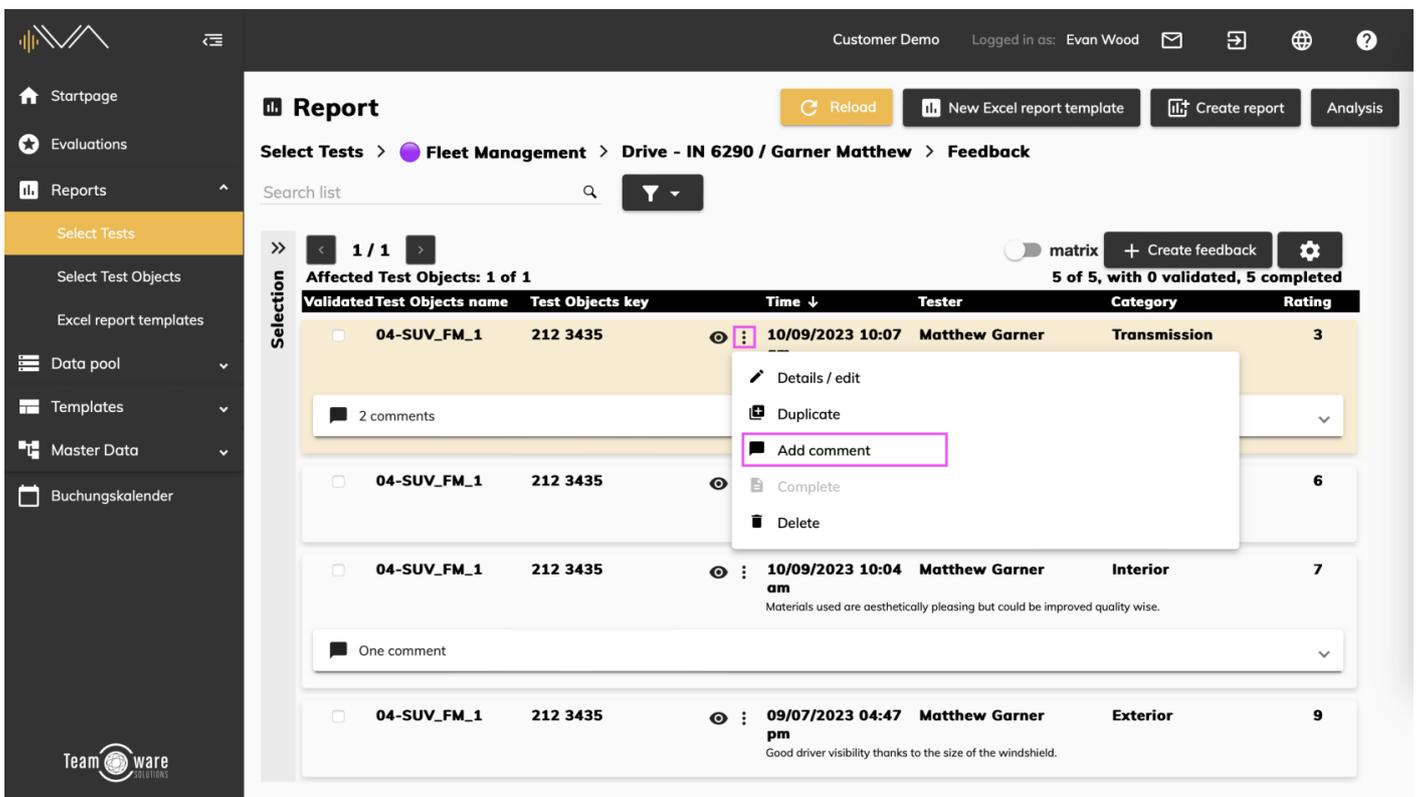
- Add a comment
- Notification in the menu

Add a comment

To start a communication, first navigate to the corresponding menu item. Click on "Evaluation" > "Select tests" in the left-hand navigation bar and click on the "Feedback" tile of a test under the corresponding evaluation.

This will take you to the detailed feedback analysis. Click on the "Validate feedback" button in the top right-hand corner to access the list of all feedback for the selected test objects.

To add a comment, click on the three dots in the "Actions" column and then on "Add comment".



The screenshot shows a web application interface for a report. The breadcrumb navigation is: Select Tests > Fleet Management > Drive - IN 6290 / Garner Matthew > Feedback. The main content area displays a table of feedback entries. The first row is highlighted, and a context menu is open over it, with 'Add comment' selected. The table has columns: Validated, Test Objects name, Test Objects key, Time, Tester, Category, and Rating. The first row has a rating of 3 and category 'Transmission'. The second row has a rating of 6 and category 'Interior'. The third row has a rating of 7 and category 'Interior'. The fourth row has a rating of 9 and category 'Exterior'. The context menu options are: Details / edit, Duplicate, Add comment, Complete, and Delete.

Validated	Test Objects name	Test Objects key	Time	Tester	Category	Rating
<input type="checkbox"/>	04-SUV_FM_1	212 3435	10/09/2023 10:07	Matthew Garner	Transmission	3
<input type="checkbox"/>	04-SUV_FM_1	212 3435			Interior	6
<input type="checkbox"/>	04-SUV_FM_1	212 3435	10/09/2023 10:04 am	Matthew Garner	Interior	7
<input type="checkbox"/>	04-SUV_FM_1	212 3435	09/07/2023 04:47 pm	Matthew Garner	Exterior	9

Select from the following three options directly above the text field:

1. **Toggle Confidential** - signals to other users that the comment should not be forwarded
2. **Tester can reply to your comment only once**
3. **Forward comment to tester** - means that the comment will be sent to the tester and the iOS app. This option can only be used for completed feedback

Click on the respective checkbox to activate the relevant function for your comment. Then use the input field below the checkboxes to add your comment and proceed by saving it.

The screenshot displays the 'Report' section of the Teamware software. The breadcrumb trail is: **Select Tests** > **Fleet Management** > **Drive - IN 6290 / Garner Matthew** > **Feedback**. The main content area shows a table of affected test objects with columns: Validated, Test Objects name, Test Objects key, Time, Tester, Category, and Rating. The first row is highlighted, showing a feedback entry for '04-SUV_FM_1' with key '212 3435' and a rating of 3. The feedback text is 'Transmission slips out of gears.' Below the table, there are two comments: one from Benjamin Higgins asking 'Does this happen when shifting?' and a reply from Matthew Garner stating 'It happens sporadically.' At the bottom of the comment section, there are checkboxes for 'Forward comment to tester' and 'Tester can reply to your comment only once', along with a 'Confidential' toggle switch and a text input field for writing a comment.

You can delete and edit your own comments as long as they have not yet been forwarded to the iOS app.

For **other's** comments:

- the Toggle button "Confidential" can be activated/deactivated by the planner and analyst. The comment can then be forwarded.
- the text content cannot be edited or deleted (crossed-out pencil symbol in the text field).

Notification in the menu

Response from a tester

There is an envelope icon in the navigation bar next to your username. The icon will have a red dot on it when there is a reply from the tester to one of your comments. Click on the envelope to view the replies. Then click on the corresponding message to be forwarded directly to the reply and your associated comment in the feedback validation.