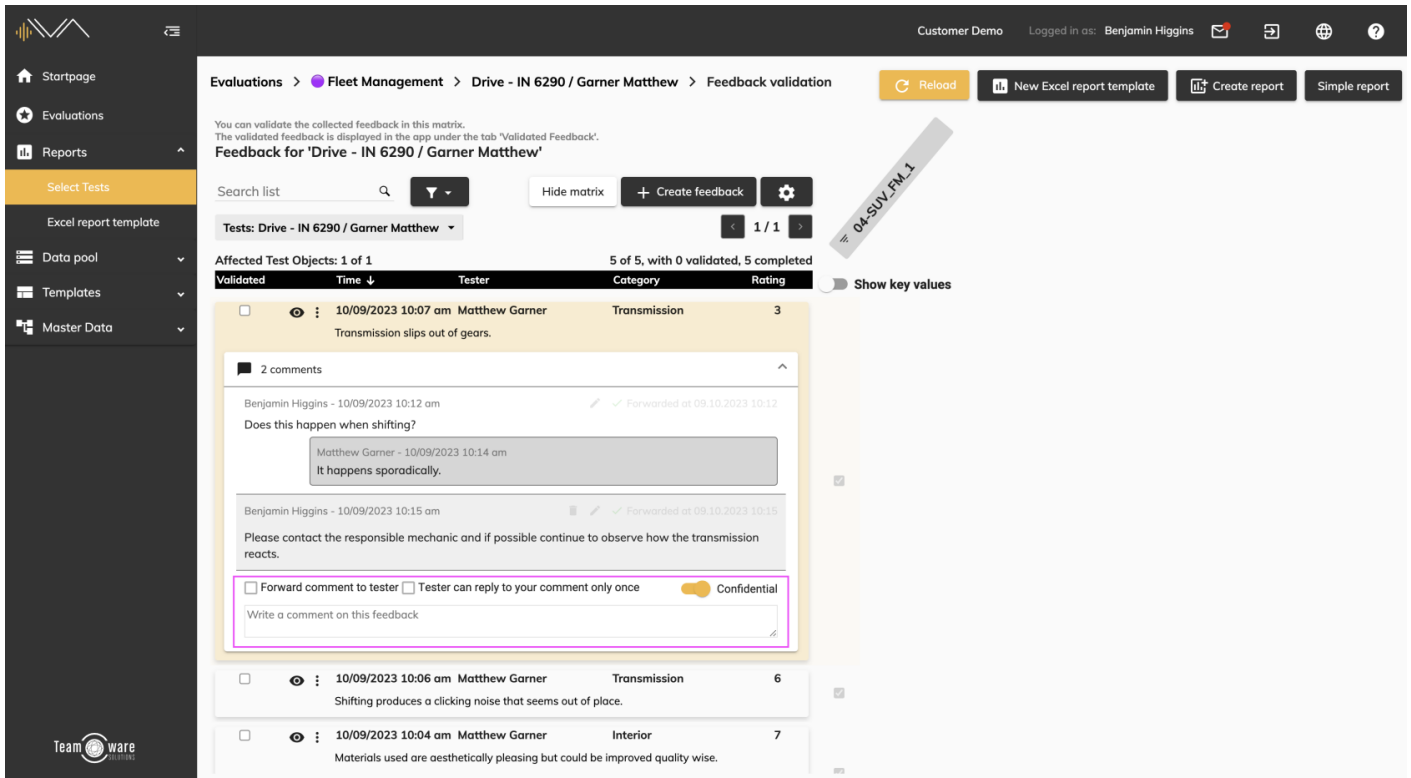# 2.0 Communication with tester (part 2)

There are several ways to protect feedback comments (keep them confidential) or to continue a brief communication with the tester. This function can only be used when the feedback is completed. Communication takes place in the IVA planner (web application) and in the app.

Detailed description is here: LINK to the manual

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