

# 2.0 Communication with tester (part 2)

The screenshot shows the 'Feedback validation' interface in the IVA planner. The main content area displays a table of feedback items. The first item is highlighted, showing a comment from Benjamin Higgins asking 'Does this happen when shifting?' and a response from Matthew Garner stating 'It happens sporadically.' Below the comment, there are options to 'Forward comment to tester', 'Tester can reply to your comment only once', and a 'Confidential' toggle. A pink box highlights the 'Forward comment to tester' and 'Confidential' options.

There are several ways to protect feedback comments (keep them confidential) or to continue a brief communication with the tester. This function can only be used when the feedback is completed. Communication takes place in the IVA planner (web application) and in the app.

Detailed description is here: [LINK to the manual](#)

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