

How do I create a new user?

The screenshot shows the 'Create user' modal in the Teamware software. The modal is titled 'Create user' and contains several input fields and a table. The 'Basic data' section includes 'Last name *' (highlighted with a red border), 'First name *', 'E-mail *', and 'Company/Department'. The 'Account and roles' section includes 'User name' and a checkbox for 'Administrator for all divisions'. There is a toggle for 'Send password email' with a note: 'When activated, an automatic email will be sent to the users email address. The email contains a temporary valid link (5 days) to assign an initial password.' Below this is a permission matrix table with columns for 'Division', 'Tester', 'Watcher', 'Analyst', and 'Planner'. The table lists Divisions 1 through 5. At the bottom are buttons for 'Deactivate', 'Cancel', and 'Save'.

In order to create a new user, you must first navigate to the corresponding navigation point. To do this, click on "Administration" in the left navigation and then on "Users". You will now see an overview with all users. Now click on the button "+ Create user" in the upper right corner and a new pop-up window will open. Here you can enter the following data:

- **Name** (mandatory field)
- **First name** (mandatory field)
- **E-mail** (mandatory field)
- Company/Department (optional): If you have several users with the same name, this information is useful.
- User name (mandatory field): By default, the e-mail address is used as the user name. However, an individual user name can also be selected.
- Administrator for all divisions (optional): Check the box if the user should be given administrator rights.
- Send password emails: Upon activation, an automatic email will be sent afterwards. The email contains a link that is valid for a limited period (5 days) to assign an initial password. Deactivate the toggle if the user should be able to be selected by other testers as an alternative assessor, but does not require their own account and individual login data.
- Permission matrix: In this matrix you can select per division if the user is Tester, Planner, Analyst, Watcher or none. Multiple selections are possible here.

Now click on "Save" to save your entries.

The planner, the administrator and anyone who has organizer roles, can create a "New tester" under "Master data" in the "Tester overview" submenu and configure the following settings:

1. Determine username
2. Enter e-mail address
3. Via the toggle create a
 1. user account with login -> then the checkbox "Role tester in an division" is automatically selected and cannot be changed
 2. choose to not create a user account with login
4. "Archive" or
5. "Delete" if no tester results are available

For changes of: Last name, first name, e-mail and company only the administrator is authorized. Only an administrator can deactivate users.

If a new user is created under "administration" and at the same time authorized as a tester for a specific division, the tester is automatically added to the corresponding division under "Master data" in this case too.

Revision #4

Created 3 March 2021 10:19:47

Updated 25 April 2024 10:26:18 by sgu