

Administration

In the administration section, settings can be made to the system (colors, logo, connection to the online user manual), help entries can be maintained and central data such as users and areas can be managed.

- Divisions

- What are divisions?
- How do I create a new division?
- How do I edit a division?
- How do I delete a division?

- Settings

- How can I customize the color design?
- How do I change the name, logo and support data?
- How do I set the connection to the help system?

- Users

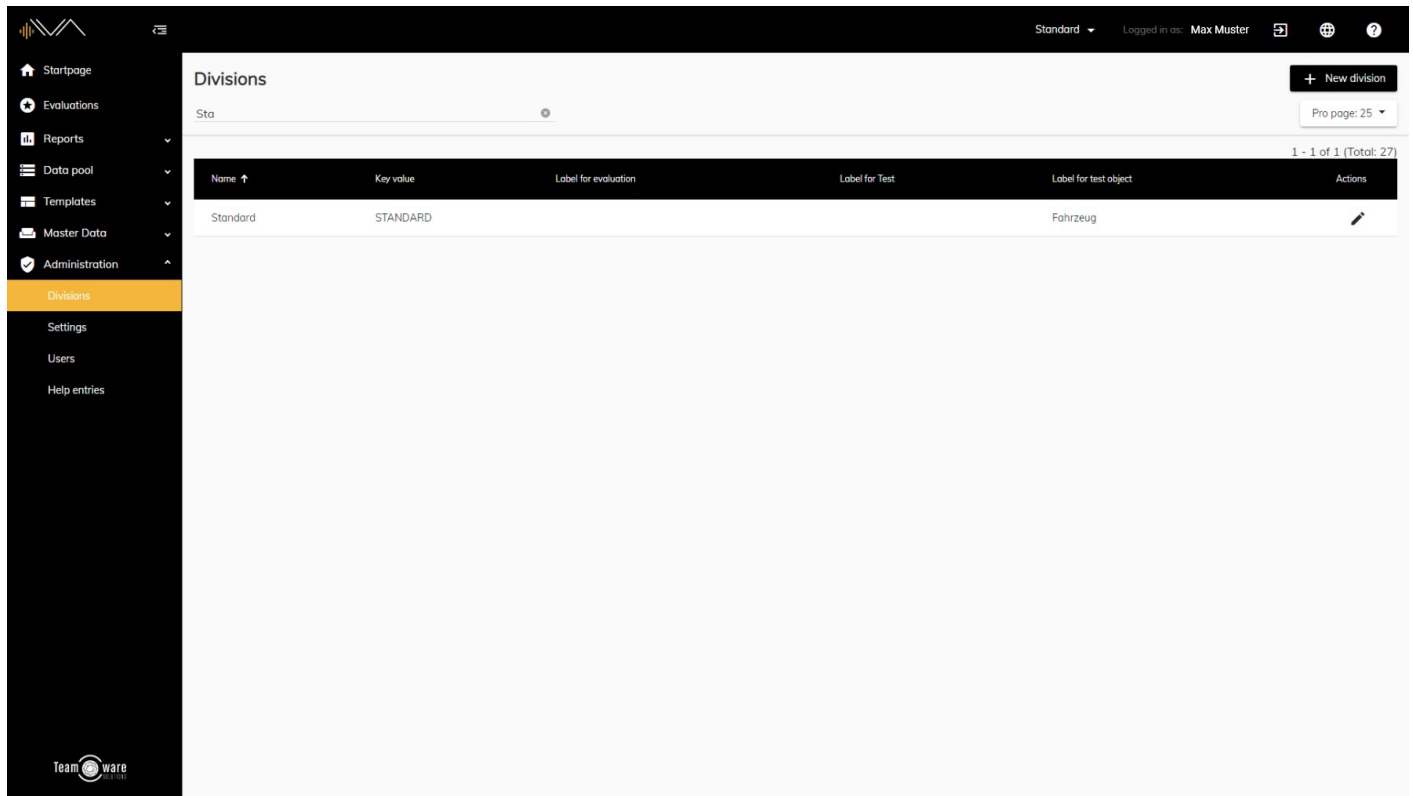
- How do I create a new user?
- How can I edit a user?
- How do I delete a user?
- How do I resend the password email?
- Roles and rights

- Help entries

- What are help entries?
- How do I add a help entry or edit one?

Divisions

What are divisions?



The screenshot shows the 'Divisions' management page in the Teamware system. The interface includes a dark sidebar with navigation options: Startpage, Evaluations, Reports, Data pool, Templates, Master Data, Administration, Divisions (highlighted), Settings, Users, and Help entries. The main content area has a top bar with a search field, a '+ New division' button, and a 'Pro page: 25' dropdown. Below this is a table with columns: Name, Key value, Label for evaluation, Label for Test, Label for test object, and Actions. The table contains one entry: 'Standard' with key value 'STANDARD' and label for test object 'Fahrzeug'. The bottom right of the table area shows '1 - 1 of 1 (Total: 27)'. The Teamware logo is in the bottom left corner.

Name ↑	Key value	Label for evaluation	Label for Test	Label for test object	Actions
Standard	STANDARD			Fahrzeug	

Divisions help you structure your work. For example, you can create a separate division for each department in which IVA is used and thus restrict access to the planners of the respective department. Another useful way to use divisions is to divide them by product groups. For example, a division could be created for testing Beziner cars and a division for electric cars.

How do I create a new division?

The screenshot shows the 'Create new division' pop-up window in the Teamware software. The window is titled 'Create new division' and has a close button (X) in the top right corner. It contains the following fields and sections:

- Describe division:**
 - Name ***: A mandatory text input field.
 - Key value ***: A mandatory text input field.
 - Description**: An optional text area.
 - The key value can only be assigned at the time of creation and must be unique. It is used to assign division to roles in an external rights management system.
- Individualize labels:**
 - Evaluation:** Includes a pictogram selector, a label input field (default: 'Evaluation'), and a plural label input field (default: 'Evaluationen').
 - Test:** Includes a pictogram selector, a label input field (default: 'Test'), and a plural label input field (default: 'Tests').
 - Testobjekt:** Includes a pictogram selector, a label input field (default: 'Testobjekt'), and a plural label input field (default: 'Testobjekte').
- Individualize components:**
 - Questions answer options:** A dropdown menu with 'Not rateable' selected.
 - This option can be configured for each question in a questionnaire and allows a tester to answer the question with 'Not rateable' or your individual text.

At the bottom right of the window are 'Cancel' and 'Save' buttons. The background shows the Teamware interface with a sidebar menu and a top navigation bar.

First of all, you must have the appropriate authorization for the administration. If this is the case, you will see "Administration" as the last menu item in the left navigation. Now please open this item and click on "Divisions". Now you will find a button called "+ New division" in the upper right corner. After you have pressed this button a pop-up window "Create new division" will open. Now you can fill in the following items:

- **Name** (mandatory field): Please enter a name for the division here (for example, a department or a product division).
- **Key value** (mandatory field): Please enter a unique key value here. This cannot be changed once the area has been created. It is primarily used to be able to create division roles in an external user administration. But it is also necessary if you use an external user administration.
- **Description** (optional): Here you can insert an optional description of the division.
- **Designation for evaluation** (optional): Here you can enter your own description for evaluation, e.g. study or similar. If not, the default name Evaluation will be used. You can also select a suitable pictogram for your company and determine the designation for the

plural.

- Designation for test (optional): Here you can enter your own designation for test such as e.g. test drive or similar. If not, the default name Test will be used. You can also select a suitable pictogram for your company and determine the designation for the plural.
- Designation for test object (optional): Here you can enter your own designation for the test object, e.g. vehicle or similar. If not, the standard designation test object will be used. You can also select a suitable pictogram for your company and determine the designation for the plural.

When you have filled in all relevant fields, you can click Save.

How do I edit a division?

First of all, you must have the appropriate authorization for the administration. If this is the case, you will see "Administration" as the last menu item in the left navigation. Now please open this item and click on "Divisions". Here you will find a list of all divisions. After you have selected one, double-click on the corresponding line or on the pencil under Actions. Now a pop-up window "Division details" will open. Now you can fill in the following items:

- **Name** (mandatory field): If you want, you can change the name of the division here.
- **Key value** (mandatory field): The key value cannot be changed.
- **Description** (optional): Here you can edit the optional description of the division.
- **Designation for evaluation** (optional): Here you can edit the name for evaluation. You can also select a suitable pictogram for your company and determine a name for the plural.
- **Designation for test** (optional): At this point you can edit the name for test. You can also select a suitable pictogram for your company and determine a name for the plural.
- **Designation for test object** (optional): Here you can edit the name for test object. You can also select a suitable pictogram for your company and determine the designation for the plural.

When you have filled in all relevant fields, you can click on Save.

How do I delete a division?

The screenshot shows the 'Division details' form within the Teamware software. The form is titled 'Division details' and has a close button (X) in the top right corner. It is divided into several sections:

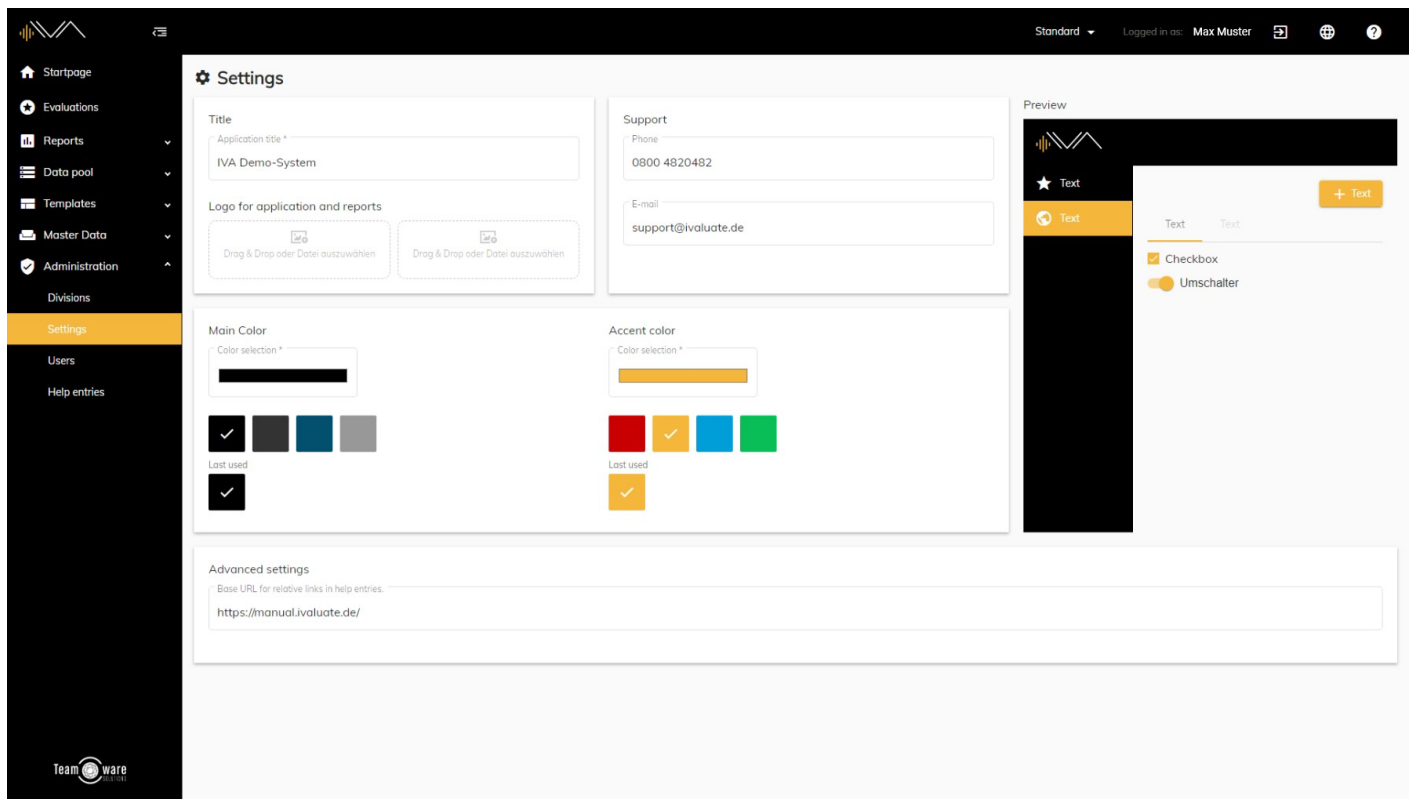
- Describe division:** Contains a 'Name' field with the value 'Standard', a 'Key value' field with the value 'STANDARD', and a 'Description' field.
- Individualize labels:** Contains three rows of label configuration. Each row has a 'Piktogramm' dropdown, a 'Label for evaluation' field, and a 'Label for evaluations (plural)' field. The labels are 'Evaluation', 'Tests', and 'Fahrzeuge'.
- Individualize components:** Contains a 'Questions answer options' field with the value 'Not rateable'.

At the bottom left of the form is an orange 'Archive' button. At the bottom right are 'Cancel' and 'Save' buttons. The background shows the Teamware interface with a sidebar menu on the left and a top navigation bar.

To delete a section, first navigate to Administration -> Sections. There you will find a list of all divisions. Now double-click the corresponding division or click the pencil icon. Now you can click on "Archive" at the bottom left. Now this division is no longer available for planners and testers. A complete deletion of a division is not possible at this point due to the many dependencies.

Settings

How can I customize the color design?



You can easily customize the color theme of your application by navigating to Administration -> Settings in the left navigation. Now you will find two settings options in the lower half of the page: Main color and Accent color.

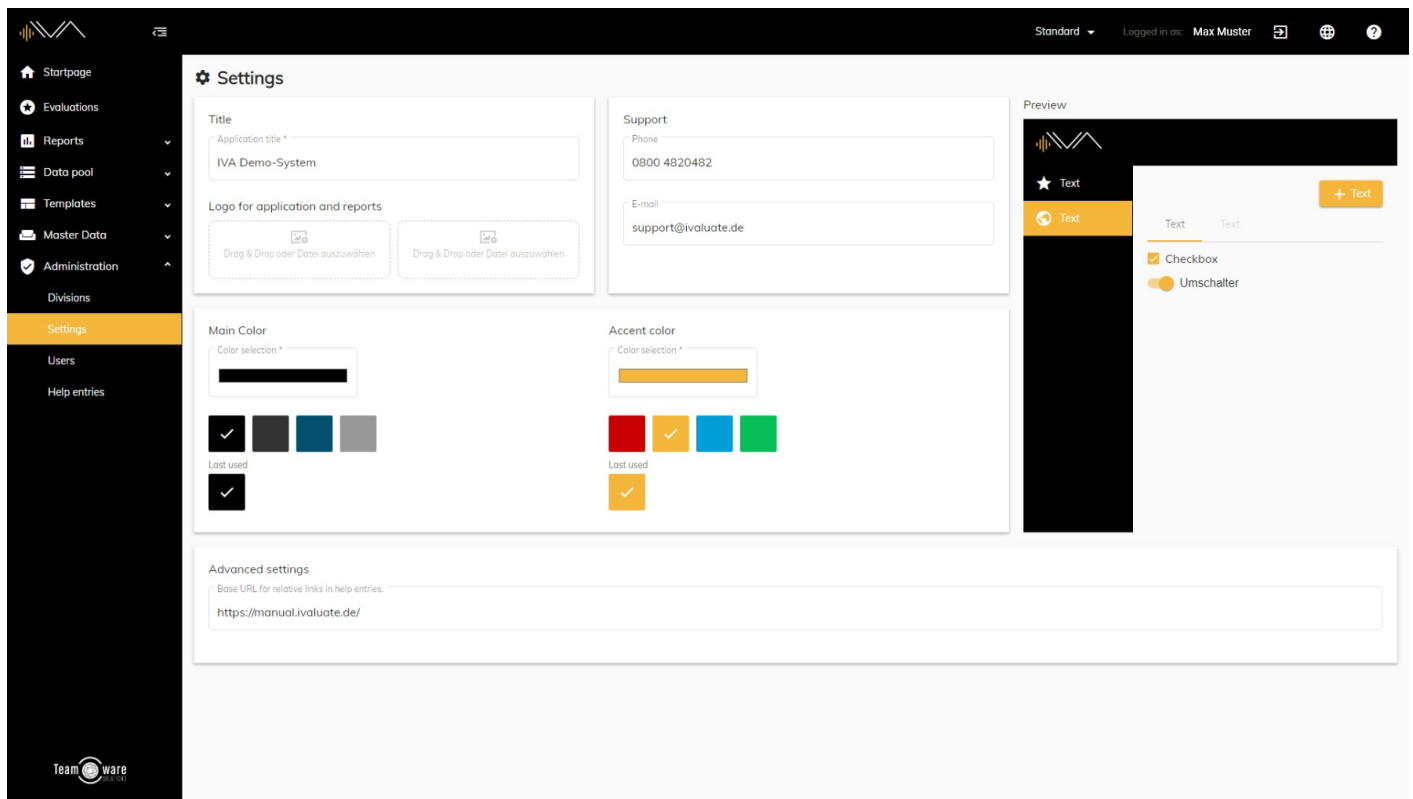
The main color can be seen e.g. in the background of the navigation bar or also in the header. The accent color can be seen e.g. on the active navigation entry or some buttons for saving, etc.

For both you will find four pre-selected colors from which you can choose one. Alternatively, you can select an individual color. To do this, click on the "Color selection" field. Now a pop-up window will open. In this you can select your desired color from a wide color palette or enter an individual RGB value. This way, any color can be mapped.

A preview window appears on the right side, where you can view your changes live.

When you are done with your edits, click on the Save button at the bottom right.

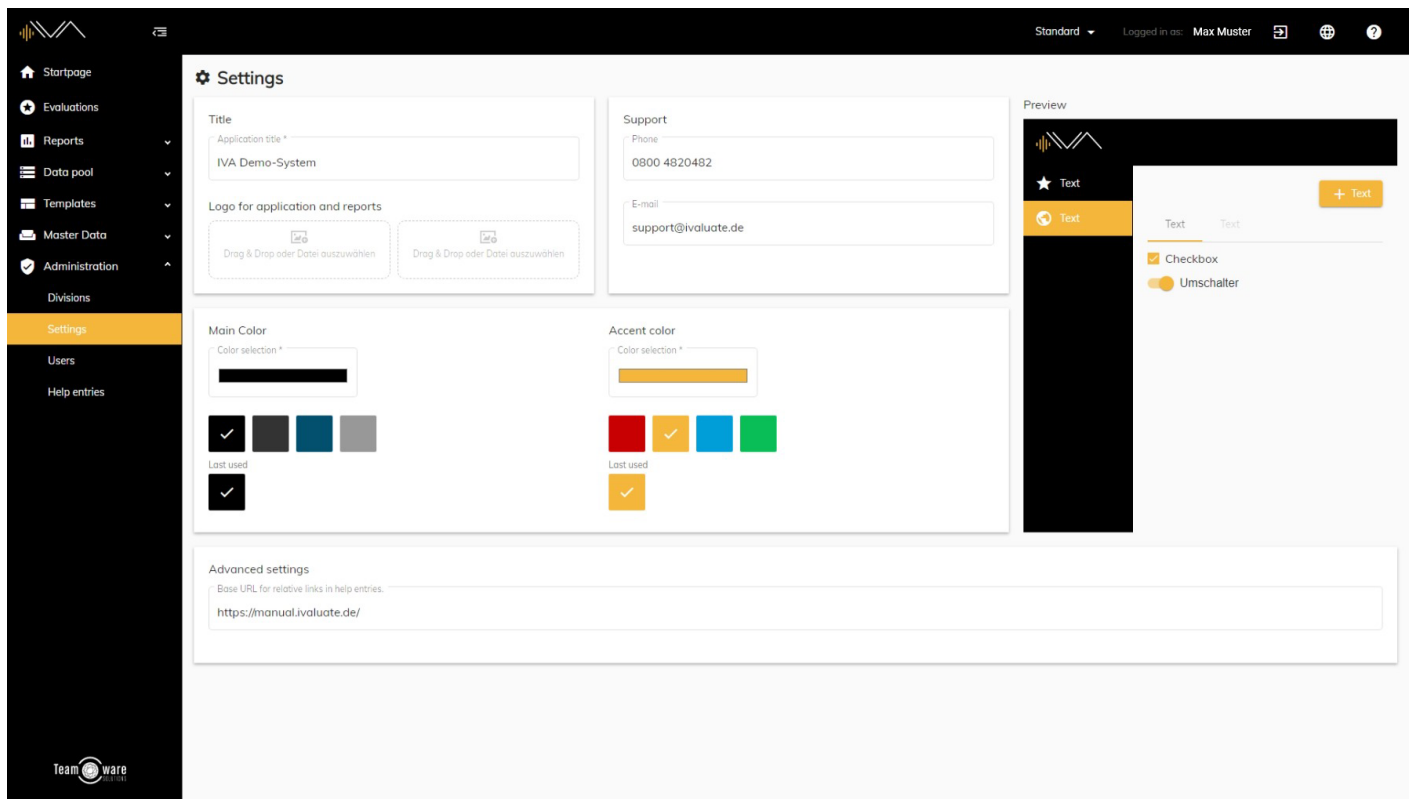
How do I change the name, logo and support data?



To customize the name of the application and the logo, you must first navigate to the corresponding menu item (Administration -> Settings).

Now you can change the title of the application and the logo under "Logo & Tiel". Under "Support" you can optionally store your own support phone number and e-mail address for your planners & testers.

How do I set the connection to the help system?



In the settings you will find an "Advanced settings" section below the color settings.

Here you can set the base URL of the help system. It is always used if a help entry is not preceded by "http://" or "https://".

By default, our online user manual should be entered here under "https://manual.ivaluate.de/".

Links that start with these prefixes are simply resolved and displayed in the browser accordingly without the base URL.

Users

How do I create a new user?

The screenshot shows the 'Create user' modal in the Teamware application. The modal is divided into several sections:

- Basic data:** Contains four input fields: 'Last name *', 'First name *', 'E-mail *', and 'Company/Department'.
- Account and roles:** Contains a 'User name' input field and a checkbox labeled 'Administrator for all divisions'.
- Send password email:** A toggle switch is currently turned on. Below it, a note states: 'When activated, an automatic email will be sent to the users email address. The email contains a temporary valid link (5 days) to assign an initial password.'
- Table:** A table with 5 columns: 'Division', 'Tester', 'Watcher', 'Analyst', and 'Planner'. It lists five divisions, each with checkboxes for the four roles.
- Buttons:** At the bottom left is a 'Deactivate' button. At the bottom right are 'Cancel' and 'Save' buttons.

In order to create a new user, you must first navigate to the corresponding navigation point. To do this, click on "Administration" in the left navigation and then on "Users". You will now see an overview with all users. Now click on the button "+ Create user" in the upper right corner and a new pop-up window will open. Here you can enter the following data:

- **Name** (mandatory field)
- **First name** (mandatory field)
- **E-mail** (mandatory field)
- Company/Department (optional): If you have several users with the same name, this information is useful.
- User name (mandatory field): By default, the e-mail address is used as the user name. However, an individual user name can also be selected.
- Administrator for all divisions (optional): Check the box if the user should be given administrator rights.
- Send password emails: Upon activation, an automatic email will be sent afterwards. The email contains a link that is valid for a limited period (5 days) to assign an initial password. Deactivate the toggle if the user should be able to be selected by other testers as an alternative assessor, but does not require their own account and individual login data.

- Permission matrix: In this matrix you can select per division if the user is Tester, Planner, Analyst, Watcher or none. Multiple selections are possible here.

Now click on "Save" to save your entries.

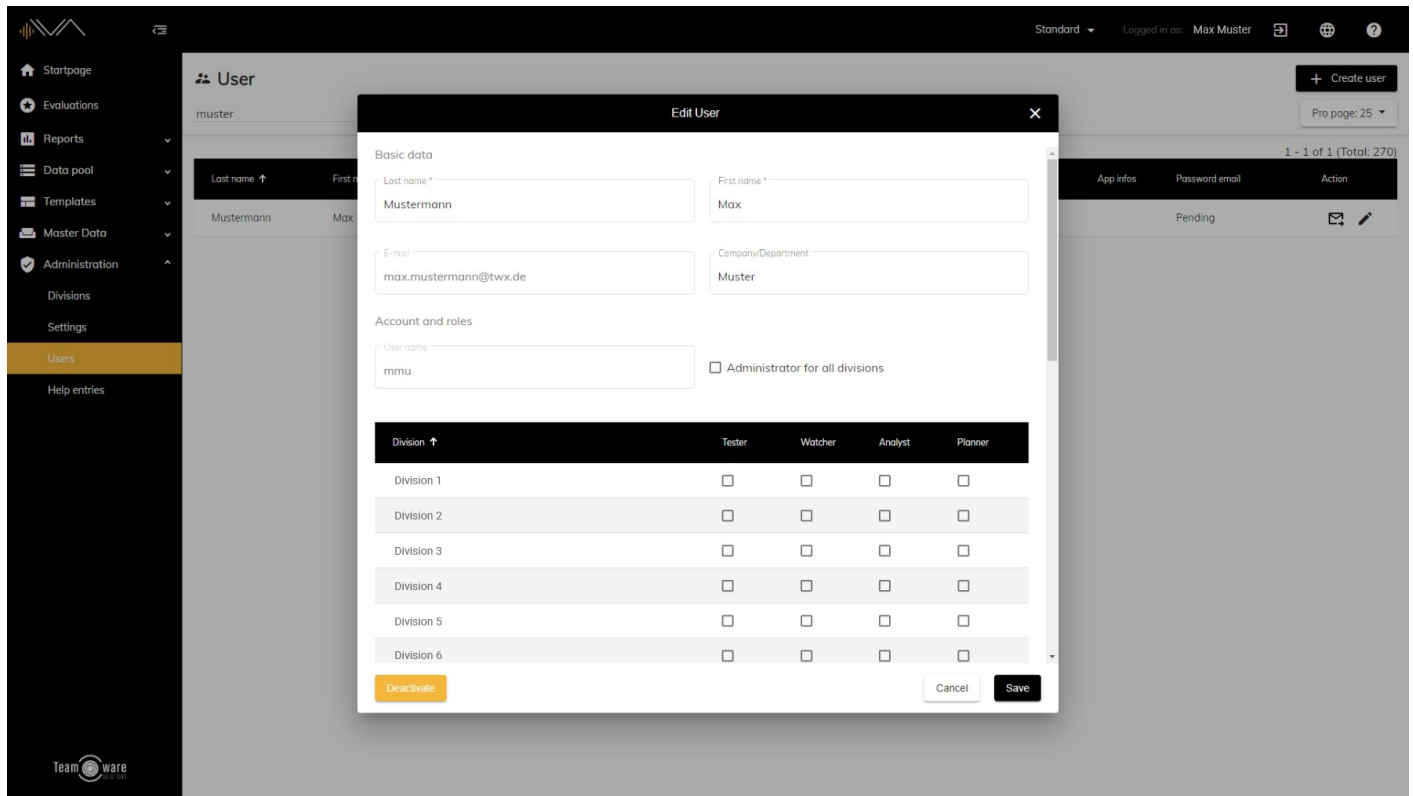
The planner, the administrator and anyone who has organizer roles, can create a "New tester" under "Master data" in the "Tester overview" submenu and configure the following settings:

1. Determine username
2. Enter e-mail address
3. Via the toggle create a
 1. user account with login -> then the checkbox "Role tester in an division" is automatically selected and cannot be changed
 2. choose to not create a user account with login
4. "Archive" or
5. "Delete" if no tester results are available

For changes of: Last name, first name, e-mail and company only the administrator is authorized. Only an administrator can deactivate users.

If a new user is created under "administration" and at the same time authorized as a tester for a specific division, the tester is automatically added to the corresponding division under "Master data" in this case too.

How can I edit a user?



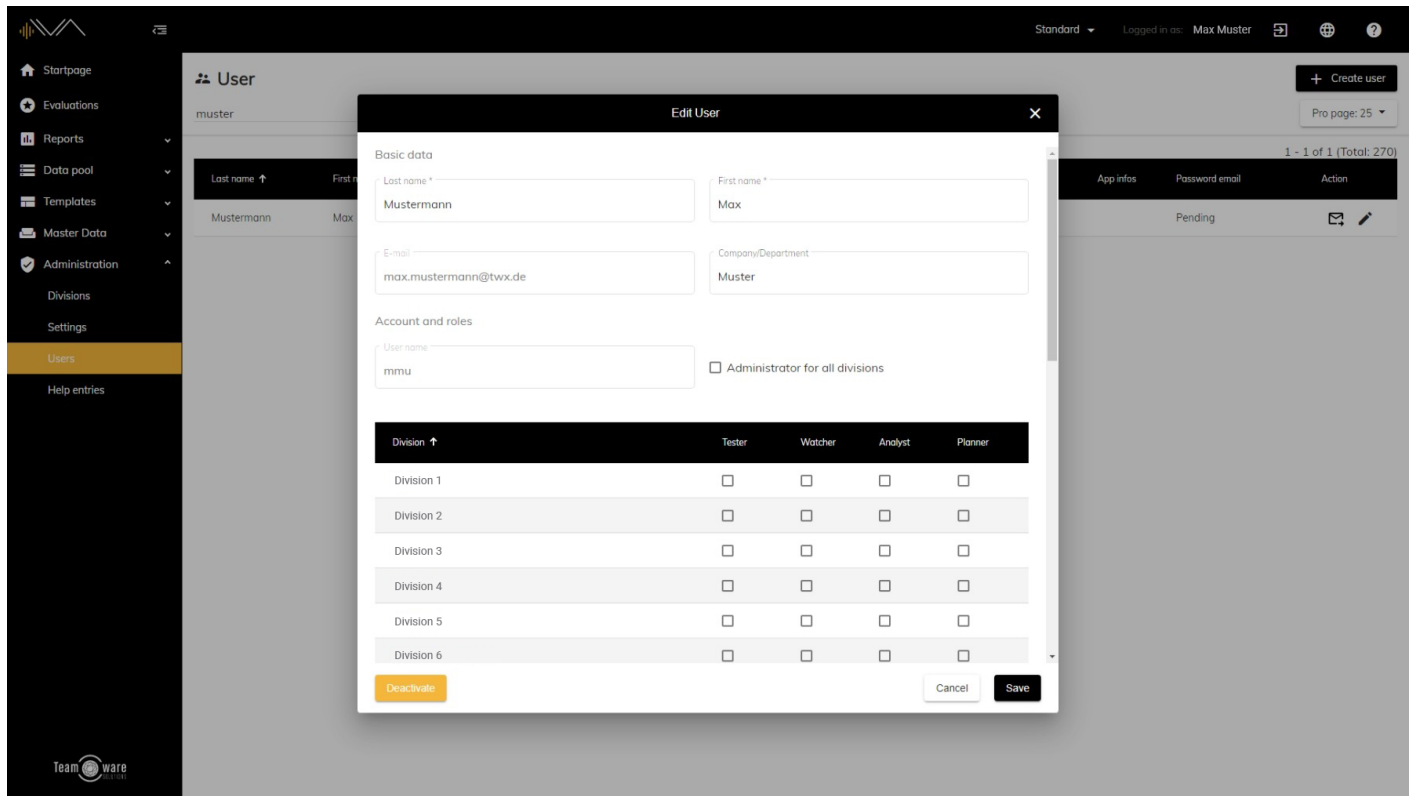
To do this, you must first navigate to the "Administration" -> "Users" page. Now you will see an overview of all created users. You can now search the list for the corresponding person further up the page or scroll through the list. The list has the following columns: Last Name, First Name, Email, Department, Roles, Administrator, Username, App Infos, Password email and Action. Each of these columns (except Administrator, App infos, password email and Action) can be sorted alphabetically in ascending or descending order. To do this, click on the column label.

To edit an existing user, double-click on the corresponding row or on the pencil icon on the right side under "Action". A new window will open. There you can edit the following data:

- Last Name
- First name
- E-mail (must be unique)
- Department
- Username (must be unique)
- Checkbox for administrator rights
- Permission matrix for the divisions

When you have edited the user, click the Save button at the bottom right.

How do I delete a user?



To do this, you must first navigate to the "Administration" -> "Users" page. Now you will see an overview of all created users. You can now search the list for the corresponding person further up the page or scroll through the list. The list has the following columns: Last Name, First Name, Email, Department, Roles, Administrator, Username, App Infos, Password email and Action. Each of these columns (except Administrator, App infos, password email and Action) can be sorted alphabetically in ascending or descending order. To do this, click on the column label.

To deactivate an existing user (deletion is not possible), double-click on the corresponding row or on the pencil icon on the right side under "Action". A new Pop-up will open. Now click on the "Deactivate" button at the bottom left. The user is now deactivated. If you want to reactivate it in the future, simply click on the "Activate" button, which now appears in the place of the deactivate button.

How do I resend the password email?

To do this, you must first navigate to the "Administration" -> "Users" page. You will now see an overview of all created users. You can now search the list further up the page for the relevant person or scroll through the list. In the Action column there is an email icon that you can click to resend the password email to the relevant person.

Roles and rights

IVA works with a simple role and rights concept.

There are a total of five roles, which in turn are assigned to each division.
A user with a role for division A has no access to the data in division B.

The authorizations for the two web applications "Web Planner" and "Web Tester" and the iOS Tester app are differentiated and are permanently assigned to the respective roles.

Roles in IVA:

1. **Tester**

The tester has access to the web tester and iOS tester app and can participate in tests and use all functions of both applications.

The planner can change the test configuration in terms of the range of functions on a test basis and activate or deactivate the "instructions", "free feedback" and "question/test catalogues" functions.

Additional functions can be activated/deactivated for "Free Feedback":

- Allow audio recordings
- Allow photo/video recording
- Capture GPS location

For the testers, the tests are divided according to the following types:

- Only tests with the status "Published", "Stopped" and "Meeting Break" appear for testers
- For "Closed Tests" the user needs the role "Tester" for the assigned division AND must be included in the list of testers assigned to the test
- For "Internal Tests" the "Tester" role is sufficient for the assigned division

Users with the role "Tester" do not have access to the web planner and are rejected and redirected to the web tester when they try to log in.

2. **Watcher**

The "Observer" role has access to the web planner and has read-only access to the reports of instructions, feedback and questionnaires from the tests in a division.

The rights are limited to the "Evaluations" menu item and the creation of reports on the results of tests in the assigned division.

For web tester and iOS tester app, the role "Observer" has no permission.

3. **Analyst**

The "Analyst" role has access to the web planner, has access to the reports of instructions, feedback and questionnaires for the tests in a division and can make changes as part of the feedback validation.

In addition to the analyst, this includes the rights for the following functions:

- Read, edit, validate, comment and forward feedback
- Reading and evaluating the questionnaires

The rights are limited to the "Evaluations" menu item and the creation of reports on the results of tests in the assigned division.

For web tester and iOS tester app, the role "Observer" has no permission.

4. **Planner**

As an administrator and organizer of tests, the "Planner" role has access to all menu items of the Web Planner (except for the "Administration" menu item), access to the Web Tester and the iOS Tester app.

In the web tester, planners have full access (CRUD) to the following functions in the assigned division:

- Evaluations and tests
- Evaluations
- data pool
- Templates
- Base data

Planners can create a "New tester" and authorize them as a "Tester" for a division at any time. The authorization as a tester can be granted or revoked at any time.

Please note that a planner needs the basic data:

- Last name (mandatory field)
- First name (mandatory field)
- E-mail (optional)
- Company/Department (optional)

when creating a new tester. However, these can no longer be changed after saving. Only an administrator can change the basic data of a tester retrospectively.

When creating a new tester, the planner can use the "Generate user account with login data" toggle to decide whether the new user:

- gets their own account with access to the tester platforms
- does not need their own access to the tester platforms and should only be able to be defined as an alternative assessor by other users

The planner can use the "Send E-Mail" toggle to immediately send the tester an e-mail with the necessary access data to the tester platforms

Planners can also participate in tests using the Web Tester application or the iOS Tester app and see tests already in "Draft" status.

This function is used by the planner for a "trial run" of a test, since all test data created are removed again after the status has changed to "Published".

5. **Admin**

The Admin role has access to the functions in the "Administration" menu item and is intended for managing the system.

The assignment of the roles "Planner", "Analyst" and "Watcher" can only be assigned by the role "Admin".

New divisions can also only be created by "Admin".

The rights for these functions are accordingly cross-divisional.

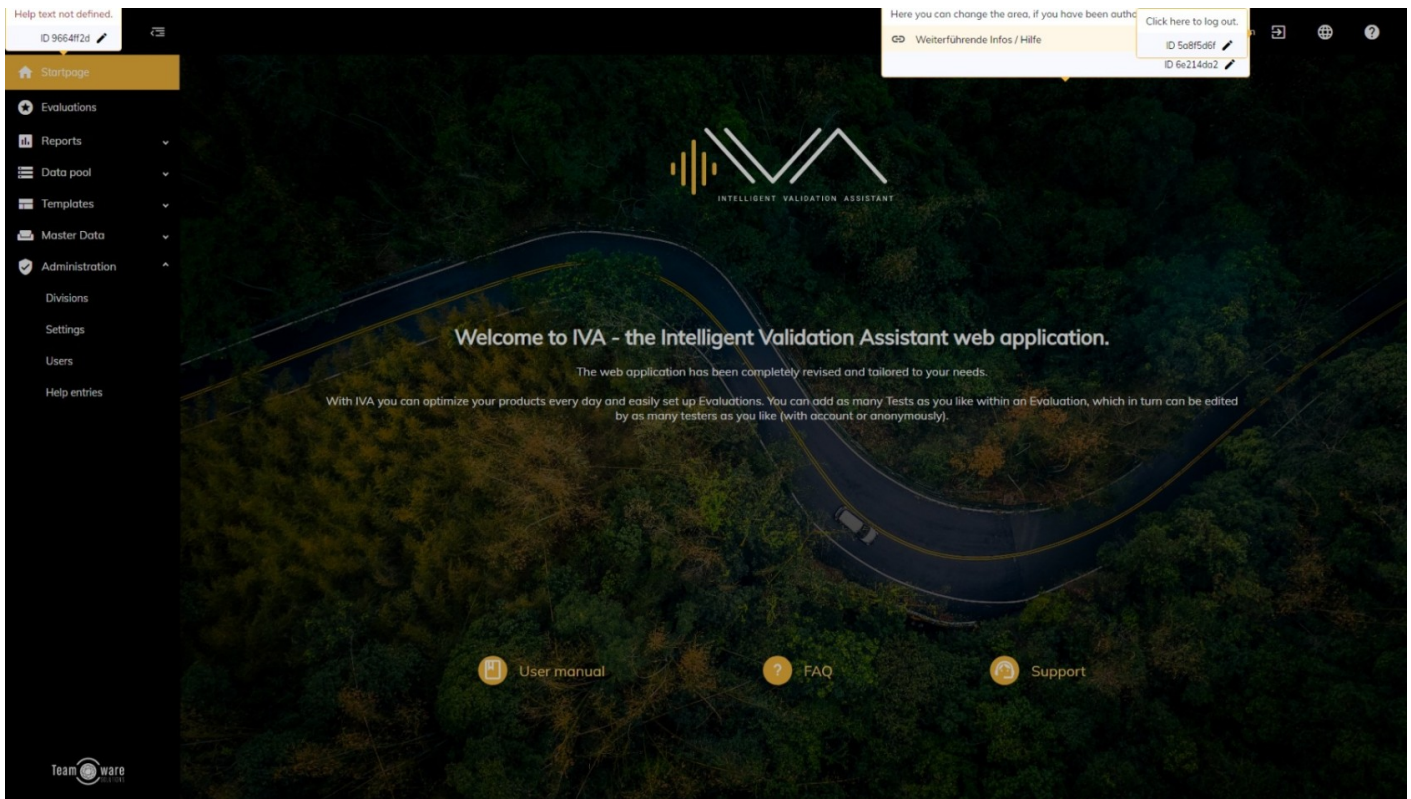
Help entries

What are help entries?

ID	Topic	Text	Link to further information	Actions
0f95b2b4		Click here to create a new category set.	https://manual.ivaluate.de/books/templates/page/how-do-i-create-a-new-category-set	
080ee4d5		Click here to create a new response option.	https://manual.ivaluate.de/books/templates/page/how-do-i-create-a-new-response-option	
1160ea4a			https://manual.ivaluate.de/books/core-data/chapter/attributes	
7f52cea9		Click here to create a new attribute.	https://manual.ivaluate.de/books/core-data/page/how-can-i-create-a-new-attribute	
4ba033fa			https://manual.ivaluate.de/books/core-data/chapter/categories	
f18d167d			https://manual.ivaluate.de/books/core-data/chapter/tester	
63ce123a		Click here to create a new tester.	https://manual.ivaluate.de/books/core-data/page/how-can-i-add-a-new-tester	
d18094de		Click here to create a new section.	https://manual.ivaluate.de/books/administration-edd/page/how-do-i-create-a-new-section	
7025a26d			https://manual.ivaluate.de/books/administration-edd/chapter/sections	
f1dcd3eb			https://manual.ivaluate.de/books/administration-edd/chapter/settings	
b9a9924c			https://manual.ivaluate.de/books/administration-edd/page/how-do-i-set-the-connection-to-the-help-system	
88e9e8c4		Set the contact details for your internal support to IVA here.	https://manual.ivaluate.de/books/administration-edd/page/how-do-i-change-the-name-logo-and-support-data	
d7e083c8			https://manual.ivaluate.de/books/administration-edd/chapter/users	
751123b9			https://manual.ivaluate.de/books/administration-edd/chapter/help-entries	
6e214da2		Here you can change the area, if you have been authorized for several areas.	https://manual.ivaluate.de/books/administration-edd/chapter/sections	
f9a116bd		In IVA, users cannot be deleted, but they can be deactivated. Deactivated users are still displayed in the list as inactive and can be reactivated.	https://manual.ivaluate.de/books/administration-edd/page/how-do-i-delete-a	

Help entries support planners in using the online tool. If you get stuck at any point, you can simply press the F2 key on your keyboard and see small help entries for the respective sections on the page. For some of them, there is also a "continuative link" that leads to the corresponding subpage of our online manual.

How do I add a help entry or edit one?



First navigate to the corresponding page where you want to add the help entry. Now click the F2 key on your keyboard. All available help entries will appear. Click on the pencil icon to edit an entry.

Now a popup window opens. Enter a name ("Topic"), an optional description ("Text") and optionally a link to further information (e.g. IVA Wiki). Afterwards you can choose the position of the help text. You can therefore decide whether you prefer to display the help entry at the top, bottom, left or right of the respective target object.

Remember to click the "Save" button after editing.